

Your Reliable Partner for Infor ERP Integrations

HubKor is a cloud-based integration platform that sync tightly between many best-of-breed Cloud applications to Infor cloud and On-prem ERP Solutions.



RingCentral is a cloud-based business communications solution that includes messaging, video, phone, fax and a contact center. It is a private branch exchange (PBX) business telephony system that works by converting standard calls from analog or conventional phones into digital packets.

Integration Overview

A one-way, tight integration between RingCentral and Infor ERP.

HubKor's integration between RingCentral and Infor ERP connects voice, text, chatbot, and social media interactions directly to Infor ERP for a unified service experience.

Unified Communications

All customer touchpoints (phone, SMS, social, chatbot) are logged and actionable inside Infor ERP.

Improved Agent Efficiency

Automatically match or create contacts and eliminate duplicate records.

Smarter Customer Service

Gain full visibility into customer history, orders, warranties, and more—during every call.

Flexible Customization

Supports custom forms, partner records, training logs, and more for extended use cases.

Faster Resolution Times

Reduce manual data entry, improve documentation, and streamline service workflows.

Built for Teams That Need to Move Fast

Whether you're in Customer Service, Sales, or Field Support—your RingCentral communications are always synced with your Infor ERP.

Services Provided

- Hosted on AWS Platform to offer **scalability, reliability, and security**.
- Fully managed **end-to-end** Service provided by Infor ERP and RingCentral experienced professionals.
- Custom Options Offered upon request.

